

**Residents of: 28 Donald Street**  
**Important changes to your Rogers Digital TV services with the addition of Internet**

November 1, 2019

Dear Resident,

Please be advised that effective December 1, 2019, SCC #11 located at 28 Donald Street and Rogers, have made changes to the digital entitlement as part of the bulk agreement plus the addition of Rogers Ignite Internet.

**Currently you are receiving the Digital VIP Package with the following equipment included:**

- 3 Standard Definition Boxes
- Option to upgrade to a High Definition Box with or without Personal Video Recorder and receive a \$3.99 discount off the monthly rental fee

**Great News! You are now entitled to the Digital VIP Package with the following equipment and content:**

- 2 High Definition Boxes
- 1 4K Definition Personal Video Recorder
- Option to upgrade to a High Definition Personal Video Recorder, 4K Definition Box or a second 4K Personal Video Recorder, and receive a \$3.99 discount off the monthly rental fee  
For pricing please visit [www.rogers.com](http://www.rogers.com)
- Crave TV, HBO + Movies and Starz are now apart of the new bulk agreement, upon request

**We are pleased to announce that Rogers will be servicing residents with Rogers Ignite 1 gigabit Internet, within the new agreement.**



**Ignite 1 Gigabit Unlimited Service including modem rental**

Download speeds up to 1 Gbps and unlimited usage. Ignite Internet gives you incredibly fast and reliable speeds so you can stream crisp video on all your devices with minimal buffering. Plus, you can stream, play or download as much as you want with unlimited usage included.

Getting set up with Rogers is easy!

**Please see reverse for set up instructions**

**Rogers is pleased to announce you may take advantage of this offer early!**

Starting **November 15, 2019**, representatives are available Monday to Friday from 9am to 5pm by calling **1-877-319-4320**. All orders booked for new customer installation or existing customer hardware upgrade, by technician will receive free installation if booked by **December 15, 2019**. Our dedicated representatives for programming, modem and digital hardware installation or hardware upgrade will process orders. Orders can be scheduled for installation by technician, delivery/exchange by courier or by placing an order for pick up from a Rogers retail location.

If you are currently subscribing to a High Definition, 4K Personal Video Recorder and or Rogers Ignite 1 Gigabit service no action is required. Your first bill cycle on or after December 1, 2019 will automatically be discounted. If you're an existing Rogers customer we encourage you to call us to discuss your current programming, digital hardware and or internet provisions to upgrade your services to align with the new inclusions as part of your Bulk Agreement. Otherwise, Rogers will continue to invoice you directly.

To find the location most convenient for you, please visit [www.rogers.com/storelocator](http://www.rogers.com/storelocator)  
Please note: that there is no charge when exchanging your equipment at a Rogers store or by courier delivery/exchange at any time during the term commitment.

**The closest retail store for 28 Donald St is:**

44 Cedar Pointe Dr, Unit 1112  
Barrie, L4N 5R7  
705-617-1500

Sincerely,  
Rogers Communications

An installation fee of \$49.99 (+HST) will apply for each suite who requires a technician install after date specified above.  
Offer applicable only to addressee and is subject to credit adjudication.  
Offer is valid for existing and new residents who reside in the above specified address during the term commitment.  
All equipment installed or provided by Rogers remains the property of Rogers.  
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